



Phone : +98 31 555 788 06

E-mail : ecotourism@aromede.com

Address: Maliyat Ave, Madar blv,
87149-43287, Kashan, Iran.

ARÔMEDE SMELL TOURS TERMS AND CONDITIONS

1. **WHAT IS INCLUDED:** English speaking guide, air-conditioned vehicle for transportation, meals, entrance fees, lectures, field visits, workshops and factory visits.
2. **WHAT IS NOT INCLUDED:** Personal expenses.
3. Accommodation will be only one night in an eco-lodge in the two-day smell tours.
4. All of the meals in the smell tours will be local dishes.
5. For field visits and nature hikes with our botanist, please wear comfortable shoes.
6. The tour is not suitable for people with reduced mobility.
7. Responsibility of the infants and children during the smell tours will be on their parents.
8. You can ensure for your registration only after following these 3 steps:
 - a. Online registration at www.AROMEDE.com (Smell Tours section).
 - b. Sending a copy of your passport to: ecotourism@aromede.com
 - c. Paying full fees of smell tour to reserve and fix the dates you are coming.
9. If you have any problem or queries with your booking, please contact us via ecotourism@aromede.com or send a WhatsApp message to: **+98 913 802 3019**.
10. The booking confirmation will be send for all online bookings. If you have not received a confirmation email within 48 hours of making your online registration, please contact us at ecotourism@aromede.com or send a WhatsApp message to: **+98 913 802 3019**.
11. Participants who finalize their registration sooner will have priority over participating in the smell tours.
12. Thanks to our partnership with certified travel agencies in Iran and abroad, ARÔMEDE can facilitate your travel to other cities of Iran like Tehran, Isfahan, Yazd, Kerman and Shiraz. For this please put a check mark in the related box of the registration form. Please note that ARÔMEDE does not have any responsibility for your trip to other cities and all responsibilities would be on our certified travel agency.
13. ARÔMEDE can't take any responsibility if an event is canceled or postponed for reasons beyond its control resulting from an act of God, governmental regulation, fire, war or other unpredictable issues



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14. You can cancel the smell tours only one month before the chosen dates. In case of canceling one month before the chosen dates, %40 of tour fees will be charged as fine.
15. During high seasons in Kashan, there is a probability of modifying the program and changing location of some items. These changes will be made to hold high quality standards of smell tours for all of our guests.
16. We will treat all your personal information as private ones and will use them only for administrative and communicational purposes.
17. Documentation of smell tours will take place simultaneously with the tours. By online registration you allow ARÔMEDE to use pictures and videos of the event for its media products.